

Downtime Reporting



Solutions for Operational Continuity During Downtime Events

Technology is an integral tool in the delivery of high quality patient care. Creating access to patient information when systems are unavailable is of critical importance to ensure the continuity of care and treatment. The MEDITECH Solutions Group within Perot Systems offers solutions that help you create and execute strategies to support ongoing hospital operations during planned or unplanned MEDITECH system downtime.

Perot Systems consultants are experienced in developing downtime procedures and working with clients on a custom basis. We evaluate needs and help achieve regulatory compliance along with operational continuity by creating individualized strategies for processes and procedures to use during downtime caused by a disaster or planned service event.

On Demand Reporting for Operational Continuity

Once downtime procedures have been established, Perot Systems consultants use Summit Healthcare's Downtime Reporting System (DRS) software to deploy on-demand reporting based on users needs to facilitate operational continuity, execute downtime procedures, achieve compliance, and ensure patient safety.

Summit's DRS product provides clinical and non-clinical users with a snapshot of key information to be used during a MEDITECH downtime event. DRS builds a "bridge" to MEDITECH system data during downtime, providing users with pre-defined reports containing the information they need to continue day-to-day operations. DRS covers a wide spectrum of departments and users and can be customized to meet the needs of each hospital's downtime plan. By reviewing applications and workflow needs, our consultants design a strategy for implementation, define reporting requirements, and determine scheduling needs.

Highlights

- Implement a system for the delivery of critical patient reports as part of a strategic downtime plan, enabling healthcare operational continuity
- Perot Systems consultants:
 - Perform interviews to review MEDITECH application and departmental needs
 - Identify opportunities for using DRS software to accomplish organizational objectives
 - Ensure compliance with MEDITECH best practices
 - Establish a project plan and timeframe for completion
 - Work with Summit Healthcare to coordinate installation of the DRS software
 - Configure reports, distribution, and scheduling to meet the individual hospital's information requirements during a downtime event
- Summit's DRS is a flexible tool that can be customized to provide reports for a broad variety of functions and departments, including:
 - Pharmacy
 - Admissions
 - Radiology
 - OR
 - Lab
 - Order Entry
 - Nursing
- DRS employs a HIPAA-compliant report distribution methodology, with 512-bit encryption and individual login requirements

Achieve the
power of
MEDITECH

Service Summary

The MEDITECH Solutions Group within Perot Systems offers a complete solution of software, consulting, and implementation services that are designed to help you meet and manage your downtime requirements. With Summit's Downtime Reporting System, Perot Systems consultants can provide reporting capabilities that help you execute your downtime plan to meet operational needs and MEDITECH best practices.

For additional information on our Downtime Reporting Solutions or other services offered by Perot Systems, contact us at meditechsolutions@ps.net.

perotsystems®
Break Through

Perot Systems
MEDITECH Solutions Group
120 Royall Street, Canton, MA 02021
main: +781 575 1100

www.perotsystems.com/meditech

PEROT SYSTEMS and the PEROTSYSTEMS logo are registered or unregistered trademarks of Perot Systems in the United States, the EU, and other countries. All other trademarks are the property of their respective owners. © 2009 Perot Systems. All rights reserved.