



Retail Travel Business Applications Testing

Deliver the Optimal Application Usage Experience to Your Employees and Customers.

For the retail travel industry, a key factor in ensuring customer satisfaction is the application usage experience. For the optimal experience, applications must not only be convenient to use, but also highly efficient, reliable, and secure.

Ensure Full Functionality, High Performance, and Robust Information Security of Your Applications.

Dell Services Retail Travel Business Applications Testing helps ensure that your employees and customers enjoy applications that handle a high volume of customer requests efficiently, process information accurately, and convey and store information securely.

Using both automated (tool-based) and manual testing processes for functionality, performance, and security, Dell Services can help ensure that:

- Applications meet the specific functional needs of your business
- Applications handle your business's usage volume
- Applications accelerate information flow and enhance information accuracy
- Applications are resistant to hacking and security breaches
- Testing aligns with and avoids interruption of your enterprise's business processes
- Testing frees your team to focus on core competencies and innovation
- Testing meets your enterprise's application release schedule

Get the Solution Tailored to Your Unique Needs, Schedule, and Budget.

Working with retail travel industry leaders, Dell Services has consistently delivered on client requirements through solutions that incorporate proven, proprietary methodologies and industry best practices. We have provided:

- Functional and performance testing services to a leading European retail travel company
- Performance testing services for the hotel's inventory system of a leading hospitality industry portal
- Functional, performance, and security testing services, as well as automated testing services, to a leading global travel portal

We'll work with you to establish an implementation and deployment plan that addresses your unique business requirements and culture within the time frame and budget you specify. Using our quality-focused global delivery model, we not only deliver to your requirements, but we also strive to meet or exceed expectations in terms of quality, cost, and timeliness of delivery while helping improve your business efficiency and productivity.

Dell's Retail Travel Business Applications Testing can help ensure the full functionality, high performance, and security of your applications, optimizing the technology experience for users while freeing your team to focus on core competencies.

Using proven, proprietary methodologies and best practices, we have consistently delivered on client requirements in successful engagements with leading retail travel industry companies worldwide.

Dell Services Retail Travel Business Applications Testing can help ensure the full functionality, high performance, and security of your applications, optimizing the technology experience for users while freeing your team to focus on core competencies. Our deep domain expertise and experience as a leading technology and systems integrator help ensure that you get a high-quality solution that meets your unique business needs.

Dell Services Retail Travel Business Applications Testing Services:

- Functional Testing
 - » Integration testing
 - » Multilingual testing
 - » End-to-end functionality testing
- Performance Testing
 - » Performance test strategy definition
 - » Load/stress/volume testing
 - » Performance benchmarking
 - » Test tools evaluation and rollout
 - » Test planning and test case definition
 - » Test scripting and execution
 - » Test metrics and benchmark reporting
- Security Testing
 - » Security assessment
 - » Penetration testing
 - » Intrusion detection
- Automated Testing
 - » Test automation strategy definition
 - » Test automation framework development
 - » Test tool evaluation
 - » Test scripting
 - » Test execution
 - » Test scripts maintenance

Benefits:

- Outsourced application testing can reduce costs while freeing your team to focus on core competencies
- Testing helps ensure full functionality, high performance, and security of applications, optimizing the technology experience for employees and customers
- Early identification of necessary amendments to applications reduces time-to-market for technology solutions
- Dell Services' domain expertise and retail travel industry experience combine to bring you leading-edge, best practices-based solutions and shorter, more rapid testing cycles
- Application testing is a low-risk outsourcing opportunity to establish a long-term business relationship with a leading global technology solutions provider

For more information about any of our service offerings, please contact your Dell representative or visit dell.com/services.