



Dell Services JD Edwards / Oracle® Applications

Delivering JD Edwards Application Services

Mastering Complex Business Requirements

Demanding customers and volatile markets are changing the way your organization does business. To keep pace, you need to become more responsive — even as you cut costs and trim operating budgets. JD Edwards offers a single, integrated solution that serves your entire business and ensures that you have the latest information on orders, inventories, projects, and equipment so that you process the right information and make the best decisions.

Driving Enterprise Efficiency

By enhancing the usability of your JD Edwards applications, Dell Services can help your organization increase enterprise efficiency and reduce total cost of ownership. Whether you are looking for a comprehensive solution or a single service, Dell delivers functional and technical support, applications management and maintenance (including customization, enhancements, and upgrades), integration services, testing and lab-on-hire services, data hosting, and help desk support.

- **Oracle Platinum Partnership.** We have earned the highest partner relationship level recognized by Oracle. Oracle develops and tests its software on Dell PowerEdge servers as a primary development platform.
- **Diverse Resources.** We use scalable, onshore, and offshore resources to cost-effectively deliver application development and management services.
- **Skilled Solution Architects.** Seasoned consultants identify high-impact, fixed scope projects that deliver measurable ROI. We have deep levels of experience completing complex JD Edwards projects across many industries using global best practices insights that benefit your business.
- **End-to-End Solutions.** Hardware, software, and services support successful implementations, upgrades, or longer term applications management.

Achieve Full Benefits

A Dell engagement can help facilitate a well-planned and executed implementation offering:

Speed Time to ROI. We offer a broad set of choices for databases, operating systems, and hardware. A Dell solution architect can help you build a modular / scalable solution tailored to meet your specific industry and business needs.

Optimize Flexibility with Open Standards-based Technology. The design of our toolsets is based on open standards, providing optimal flexibility and scalability.

Reduce Risk. Dell helps you through the process of selecting the best configuration options that save you implementation time and provide a solution designed to be adaptable to your unique business requirements.

Did you know?

Oracle® develops and tests its software on Dell PowerEdge servers as a primary development platform and also relies on over 15,000 Dell Linux servers to power key elements of its Global IT operations.



Proven Delivery Methodology

Dell follows a proven delivery model from start-to-finish. First, we strategize with you to develop a plan and architect a solution that meets your specific business and budget requirements. Next, we create or integrate the solution, regardless of who designed it. Then, through our global delivery model, we execute the plan and provide ongoing management services driven by measurable Service Level Agreement governance to help ensure that we meet your performance expectations.

For more information about any of our service offerings, please contact your Dell representative or visit dell.com/services.