



Corporate Booking Engine Solutions

Help Customers Build Their Travel Itineraries to Build Business.

As globalization and the dynamics of global economics shape today's business environment, it's essential that corporate and retail travel agents have the ability to conveniently, cost-effectively, and immediately create the itineraries and travel packages that meet their customers' needs.

Dell Services can help with Corporate Booking Engine Solutions that enable access to an array of travel products and services while helping ensure compliance with corporate policies and processes.

Get 24-Hour, Real-Time Access to the Best Travel Deals From Any Location

Design and update itineraries at any time and from any place. Choose from preferred travel products, services, and providers. And know that you're getting the best deal to meet business travelers' unique needs from an array of options.

Using XML and Web services-based application program interfaces, Dell Services Corporate Booking Engine Solutions enable convenient, Web-based access to travel product propositions from multiple GDS inventories — including schedules, availability, fares, booking, and fulfillment for air, car, hotel, and other inventory providers.

For in-house corporate travel agencies, Dell Services Corporate Booking Engine Solutions can help deliver the travel deals that meet enterprise requirements in terms of costs, scheduling, convenience, and choice. For retail travel agents, our solutions include tools to sharpen focus on customer service and relationship management.

Help Cut Costs, Enhance Productivity, and Strengthen Compliance With Corporate Travel Policies and Processes

From consulting, design, and development to application integration and management, Dell Services can help you deploy a state-of-the-art booking engine that reduces the time and cost of travel planning, enables customizable itineraries and dynamic packaging, adheres to corporate travel policies and processes, and supports continually changing business models.

Both global corporate enterprises and retail travel service providers look to Dell Services for Corporate Booking Engine solutions that easily integrate with multi-GDS and third-party applications including CRM, finance, local vendor inventories, immigration/visa processing, and more.

Get the Solution Tailored to Your Unique Needs, Schedule, and Budget

Dell Services delivers on customer requirements through solutions that incorporate proven, proprietary methodologies and industry best practices. We work with you to establish an implementation and deployment plan that addresses your unique business requirements and culture within the time frame and budget you specify. Using our quality-focused global delivery model, we not only consistently deliver to your requirements, but we strive to meet or exceed expectations in terms of quality, cost, and timeliness of delivery while helping improve your business efficiency and productivity.

At A Glance

Dell Services Corporate Booking Engine Solutions can help simplify travel booking through real-time access to an array of products and services plus web-enabled, customizable itinerary building and dynamic packaging from any location.

Your enterprise can benefit from greater employee productivity, faster travel approvals and account settlements, higher compliance with corporate travel policies and processes, and lower costs to document processes.

Dell Services Corporate Booking Engine Solutions components integrate seamlessly with CRM and other enterprise applications and can be deployed rapidly — often in only days.

Dell Services Corporate Booking Engine Solutions include:

- Consulting, design, and development services
- Integration with multiple GDS and third-party inventories, CRM, and other enterprise applications
- Decision support and policy compliance
- Dynamic packaging across multiple products

Dell Services can design, develop, test, and manage the Corporate Booking Engine Solution that delivers the best travel deals for your enterprise while helping ensure compliance with corporate policies and processes. Our deep domain expertise and experience as a leading technology and systems integrator help ensure that you get a high-quality solution that meets your unique business needs, schedule, and budget.

Dell Services Corporate Booking Engine Solution features include:

- Consulting, Design and Development
 - » Domain consulting for functional requirements
 - » Business process mapping for corporate policies
 - » Solutions design
 - » Application development, testing, and management
- Integration With Multiple Global Distribution Systems and Third-Party Inventories
 - » Multi-GDS connectivity via XML and Web services-based APIs
 - » Integration with local inventory systems
 - » Integration with databases for fares, special deals, and more
- Integration with CRM and other Applications
 - » Integration with customer relationship management systems
 - » Integration with in-house applications such as financials and human resources
 - » Retail travel contract administration
 - » Settlement and customer service
- Decision Support and Policy Compliance
 - » Adherence to information flow process
 - » Approval and escalation mechanism
 - » Exceptions management
 - » Reporting
- Dynamic Packaging Across Multiple Products
 - » Air, hotel, and rental car bookings
 - » Customizable itinerary building
 - » Flexible package assembly
 - » Internationalization

Benefits

- 24-hour availability of your online retail travel consultant
- Provides real-time access to multiple global distribution systems and third-party inventory databases
- Enables custom itinerary-building and itinerary changes, with choice of preferred travel products, from any location
- Reduces travel booking time and complexity, freeing employees and corporate customers to focus on core assignments for greater productivity
- Enhances compliance with corporate travel-related policies and processes while helping reduce costs to document processes
- Accelerates travel approval/escalation processes and account settlements
- Integrates seamlessly with back-office and mid-office applications
- Rapid deployment

For more information about any of our service offerings, please contact your Dell representative or visit dell.com/services.