



## Lisa A. Walter, RHIA

*Global Leader for HIM Consulting*

Lisa Walter, RHIA, is the global leader for Health Information Management (HIM) consulting for the revenue cycle solutions group of Perot Systems healthcare group. Her responsibilities include operational management of HIM consulting services and HIM sales business development, and providing HIM leadership expertise. The HIM consulting services provide process improvement and full outsourcing of all HIM services to healthcare clients.

Ms. Walter has more than 5 years of HIM consulting experience and more than 20 years of HIM leadership experience in healthcare systems. She was a consulting manager with SoftMed Systems, Inc., a Maryland software firm that provides HIM technology and support solutions. She previously served as director, health information and patient access management and privacy officer at NorthEast Medical Center in Concord, NC, and has also served as director, medical records at two facilities in the Charlotte, NC area. Ms. Walter has proven expertise in effectively assessing and directing health information and patient access department operations, which includes meeting The Joint Commission Management of Information standards, HIPAA and Coding compliance, system implementations, and revenue cycle reimbursement improvement efforts.

Ms. Walter has a bachelor of science degree from The Ohio State University, where she majored in health information management, and a bachelor of science degree from John Carroll University, where she majored in business administration and management.

Ms. Walter serves on the North Carolina Health Information Management Association Executive Board (President, May 2007-2008) and was the recipient of the NCHIMA 2000 Mary Beth Hurst award recognizing outstanding contributions to the HIM profession. She has been a presenter at NCHIMA and AHIMA.

### **Professional Affiliations**

- Member, American Health Information Management Association
- Member, Healthcare Financial Management Association
- Member, Healthcare Information and Management Systems Society
- Member, National Healthcare Access Management Association
- Member, North Carolina Health Information Management