

SAP Services

REALIZE MAXIMUM VALUE FROM YOUR SAP SOLUTION.

For many organizations, the implementation and maintenance of SAP business applications can be daunting. Corporate leaders expect a measurable ROI, but cost overruns and maintenance issues can increase cost of ownership and impede improvements in efficiencies.

At Perot Systems, we understand the business and financial pressures IT organizations face. From strategic planning and implementation to application management, our services are based on SAP and industry best practices plus the real-world experience of delivering SAP solutions around the globe.

GET THE STRATEGIC SOLUTION YOU NEED TO MEET YOUR GOALS AND BUDGET

Whether it's a comprehensive solution or a single service you need, Perot Systems follows a proven delivery approach from start to finish. First, we strategize with our customers to architect a solution that meets business and budget requirements. Next, we create the solution, or integrate it—regardless of who designed it. Then, employing our global delivery model, we execute the plan and provide ongoing management services to help you ensure the results you expect from your investment in SAP.

Consulting Services. Perot Systems' team of SAP and process experts offers customers an array of consulting services to ensure that business processes reflect the strategic intent and operational efficiency demanded by world-class organizations. Our services include Business Process Optimization and Alignment, Program Management and Change Management Planning, and Assessment and Scope Definition for SAP initiatives.

Implementation Services. Perot Systems' SAP implementation services are based on standard SAP methodologies, including ValueSAP and ASAP, coupled with our proven Program Management Methodology and SEI CMMI Level 5-assessed engineering processes. Our services include new implementations (including migrations from other ERP solutions and instance consolidations), global rollouts, and new SAP module implementations.

Upgrade Services. For platform or version upgrades, Perot Systems follows proven methodologies that leverage the power of new releases while retaining the functionality of existing ones. We employ comprehensive testing to ensure the integrity of the new applications environment and give customers peace of mind.

Applications Management. Through an SLA-based, global delivery model, our SAP applications management teams deliver ongoing service quality and productivity improvements. Through our on-site, near-shore, and offshore resources, we can deliver services such as help desk support, functional/technical support, systems administration, and monitoring to meet your business requirements.

TRUST THE EXPERIENCE AND EXPERTISE OF A LEADER IN ENTERPRISE SOLUTIONS.

Perot Systems' SAP Services enable companies to improve business performance and often reduce total cost of ownership by 20–30%. With more than 15,000 professionals across 18 countries, deep business and technical expertise, sound financials, and strong business ethics, Perot Systems has the resources to help you realize maximum value from your SAP solution.

At a Glance



Perot Systems Corporation delivers comprehensive and individual project services for SAP user organizations following industry-accepted best practices and methodologies. Our proven global delivery model ensures the right balance of resources to deliver the value you expect.

PEROT SYSTEMS®
SAP Services include:

- Consulting Services
- Implementation Services
- Upgrade Services
- Applications Management

Perot Systems can design, implement, and manage your enterprise-wide SAP solutions via our proven global delivery model. Our experience and expertise as a leading technology and systems integrator means you get measurable results—and maximum value—from your SAP solution.

Perot Systems SAP Services

- Consulting Services
 - Business Process Optimization and Alignment
 - Program Management and Change Management Planning
 - Assessment and Scope Definition for SAP Initiatives
- Implementation Services
 - New Implementations
 - Migrations
 - Instance Consolidation
 - New Module Implementation
- Upgrade Services
 - Platform Upgrades
 - Version Upgrades
- Applications Management
 - Help Desk Support
 - Functional and Technical Support
 - System Administration and Monitoring

Benefits

- Perot Systems is an SAP National Implementation Partner, mySAP Services Partner, and Certified ASAP partner
- Perot Systems Technology Services is SEI CMMI Level 5, ISO9001 and BS7799 Certified
- Industry Best Practices-based delivery framework leverages lessons learned to ensure high-quality business results
- Global Delivery Model uses balanced onshore/offshore resources to deliver applications services based on ITIL, CMMI and ASAP methodologies
- Dedicated SAP resource pool with necessary skills base
- Deep domain expertise in industries including Consumer Products, Metals/Rolled Goods, Food & Beverage, Telecommunications, Pharmaceuticals, and Process Manufacturing
- Monthly quality audits by independent auditors review effectiveness
- Reduced costs through offshore leverage and financial flexibility through dynamic resource allocation model

For more information about our SAP Services or other solutions for your business or organization, contact your Perot Systems account representative or one of our global offices.

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